

Autodesk® Moldflow® Communicator 2019

Moldflow Installation Supplement

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Autodesk® Moldflow® Communicator

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The Moldflow Supplement

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The Moldflow Supplement provides installation and product information specific to Autodesk Moldflow products, and is intended to be used alongside the Autodesk publications.

Windows Installation

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Autodesk Moldflow Communicator uses an installation Wizard to guide you through the installation process.

NOTE To install offline help, download it from:

<https://knowledge.autodesk.com/support/moldflow-insight/downloads/caas/downloads/content/moldflow-insight-2019-offline-help.html>

and install it onto your computer into a folder of your choice. By default the help is installed in:

C:\ProgramData\Autodesk\Autodesk Moldflow Communicator 2019\help

Once the offline help is installed on your computer, point the Help system to **Use Local Help**.

To install this product

The Installation Wizard guides you through several steps.

- 1 **Uninstall** (page 6) any pre-release versions you may have.
- 2 To install from a downloaded executable file, navigate to the file, and double-click on the installation executable to start the installation.
- 3 In the **Welcome** page, click **Install** to begin the installation process.
- 4 In the **License Agreement** page,
 - Select the appropriate entry in the **Country or Region** list.
 - Review the agreement.
 - Select the option to accept the agreement, then click **Next**.

NOTE If you reject the license agreement, you cannot install the software.

- 5 In the **Product Information** page,
 - Select the **Product Language**.
 - Click **Next**.
- 6 In the **Configure Installation** page, all the available software is selected by default. If you don't want to install everything now, deselect the options you don't want.
 - Accept the default **Installation Path**, or click **Browse** to select a different folder.
 - Click **Install** to start the process.
- 7 The Wizard begins installing the software. In the **Installation Progress** page a progress indicator shows how much of the installation has been completed. Once the installation is complete, the **Installation Complete** page appears. The successfully installed products are listed, as are any products that failed to install.
- 8 Click **Finish** to close the Setup Wizard.

About Product Language Selection

You can select the language you want to use during installation, using this drop-down menu on the installer:



Language Selection Menu

You can also select the language for the installed product on the **Product Information** page, when you enter the serial number and other product information. If you install the product with one language, and then find you want to use a different language, you can run the installer again and select the different language on the **Product Information** page, by clicking on the *Information* button and following the instructions.

These conditions apply to product language selection:

- All deployments must be in a single language. One administrative image can support deployments for different languages, but each deployment is for one language.
- If you are installing multiple products and select a language that is not supported by some products, these products use a default language.

User Interface Language

The User Interface is available in the following languages:

- Chinese (Simplified)
- Chinese (Traditional)
- English
- French
- German
- Italian
- Japanese
- Korean
- Portuguese
- Spanish

About the Installation Path and Product Configuration

Installation Path

This path specifies where the product folder will be installed. If you change the location, use only valid ASCII characters in the install path.

Product Configuration

On the **Configure Installation** page, for every product listed there is a triangular control which you can click for access to a configuration panel.

Click anywhere in the product box to open the configuration panel. For many products, you can select an installation type, either **Typical** to accept the default configuration settings, or **Custom** to review the settings and decide whether to modify them.

Uninstall the product

The Uninstall feature enables you to remove this product from your Windows-based computer. You should remove this product from your computer if you plan to upgrade it to a newer version, or if you would like to change the configuration settings.

- Open the Windows Start menu and navigate to the Autodesk Folder.
- Click the **Uninstall** tool and select the product you want to uninstall.
- Click **Uninstall** then click **Exit** when the process is complete.

To Update Your Product

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Install upgrades and maintain your license from Autodesk Account or directly from your product through the Autodesk desktop app.

Update from Autodesk Account

- 1 Go to the Product Updates tray in Autodesk Account to find updates, improvements, or patches that have been released for your product.
- 2 Select and install the updates you want.

Update from the Autodesk desktop app

- 1 Review product updates automatically made available to you in the Autodesk desktop app.
- 2 Select and install the updates you want.

Get [more information](#) about the Autodesk desktop app, including a link to install it.

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